

FREQUENTLY ASKED QUESTIONS

01 Why did HHRD wait this long to launch a campaign?

It is a customary practice of HHRD to conduct proper due diligence prior to raising funds for any campaign. Disaster response and preparedness campaigns, also referred to as Emergency Relief Response – ERP, is immediately launched in countries where HHRD has ongoing programs, projects, teams, and presence on the ground.

Otherwise, it will take time to properly secure effective means to distribute resources. Moreover, there are issues of compliance with mandatory practices to ensure the safety and security of our staff, volunteers, and relief provision. In this case, HHRD has provided Education Support, Health Care projects (ambulance provision), and Seasonal programs such as Ramadan, Udhya and Winter programs as recent as 2015.

The uncertain and fluid situation in this region has prevented HHRD from operating inside of Palestine to safeguard our global work. HHRD strictly follows international and local non-governmental organization (INGOs/NGOs) protocols for due diligence, standard accounting practices, compliance with USA, overseas countries, region procedures such as IRS regulations and so on.

If at any instance the HHRD Board of Directors feel there are grey areas, while working in sensitive locations, and we are not properly able to adhere to essential rules set forth by our legal and accounting teams, we are advised to either stop working or postpone work in those locations. Another consideration is to ensure the preservation of HHRD's existing programs and projects such as supporting 21,100 orphans, 1,600 children with disabilities, over 3,000 students, over 1,000 water projects and much more.

This is all through the blessings of Allah SWT who has given us the opportunity to secure the trust of thousands of donors that are making a lasting impact in the lives of millions of people across the globe. Our hearts bleed for those who are suffering; we hope to continue to serve them without jeopardizing overall HHRD operations. This requires meticulous risk analysis as we decide to go into conflict zones.

02 What type of campaign is HHRD launching for Gaza?

The first phase of intervention entails a relief campaign of over \$1 million in cash plus In-Kind Gifts for our sisters and brothers in Gaza.

03 What type of help is being provided in Gaza?

We are working to provide Food Provisions, Mattresses, Bedding, Blankets, Hygiene Items, Personal Protection Equipment (PPEs), and Hospital Emergency Room Supplies to those in dire need and have been impacted because of the events of May 2021.

04 How does HHRD provide relief inside Gaza?

Since 2012, HHRD has been providing humanitarian relief to Syrian, Palestinian and other refugees in Jordan, Lebanon and Turkey. Furthermore, we have registered as a Middle East and North Africa (MENA) INGO with an office in Amman, Jordan.

HHRD is working with facilitating agencies in Jordan, such as the Jordan Hashemite Charity Organization (JHCO) and the Jordan Armed Forces (JAF). In Gaza, the Palestinian Red Crescent Society (PRCS), United Friends Association for Social Development (UFA), and other agencies will be assisting HHRD to ensure relief reaches the most deserving people of Gaza.

JHCO will be coordinating with JAF to provide security in safely purchasing, transporting, and packing the provisions in warehouses in Jordan. These items will be transported to Gaza from Jordan through one or more entrances, like the Karam Abu Salem Crossing & Erez Crossings which are now open.

Moreover, medical supplies and provisions of HHRD from Jordan will reach JAF field hospitals and clinics in Gaza to serve the wounded and patients.

In Gaza Palestine, UFA, or PRCS, or both will be distributing the food, household, and hygiene supplies that are being transported from Jordan, while HHRD MENA team has made arrangements with UFA in Gaza for proper documentation and reporting.

If HHRD team members are given permission by officials to go to Gaza, they will also participate in distributions and reporting.

05 Do these facilitating agencies charge HHRD hefty fees?

No: In fact, on the decree of Government of Jordan, JHCO and JAF will not be charging anything. There will be charges for distributions, documentation, reporting, accounting reconciliations, bank transfers, etc.

06 Will HHRD's team go to Gaza to be part of this implementation?

As mentioned earlier, if given the permission, then 2-3 members of HHRD's MENA team in Jordan will go to Gaza to participate in some of the distribution and reporting.

07 Is HHRD sending any relief items to Gaza from the USA?

Yes, HHRD is in the process of immediately sending containers of facemasks and personal protection equipment (PPEs), medical supplies and equipment, brand new bedding items (mattresses, pillows, blankets, comforters, etc.), and permissible food provisions. Each of these containers are typically valued over \$100,000, while the cost of shipping and processing range is around \$10,000.

For questions and concerns, please do not hesitate to contact our HHRD head office at 1-888-808-HELP (4357) or email info@hhrd.org